



Canada Border  
Services Agency

Agence des services  
frontaliers du Canada



# Assisted Voluntary Return and Reintegration (AVRR)

## Monitoring Trip October 2014

## Trip Overview

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Canada



## Purpose

- On October 21-22, 2014, Stephen Bolton (Director of Inland Enforcement Management Program) undertook an AVRR International Monitoring Trip in Bogota, Colombia.
- The purpose was to review the delivery / administration of reintegration assistance and to assess its overall effectiveness and viability. Findings of this trip will be compared with the information collected during the first International Monitoring Trip in fall 2013 (Hungary and the Czech Republic) to identify common issues and needs, successes and possible trends. Meetings were also scheduled with representatives from the Ministry of Foreign Affairs and the Ministry of Labour on their activities related to migration returns.
- As a key partner in the AVRR pilot program, the International Organization for Migration (IOM) actively participated in the monitoring process by attending interviews and discussions.



## Background

- Between June 2012 and October 2014, 3,779 clients departed Canada under the AVRR pilot program, and the top five countries include:
  - Hungary (1,750)
  - Colombia (352)
  - Croatia (221)
  - Czech Republic (153)
  - Slovak Republic (147)
- The CBSA's pilot program is the largest program sector within IOM Bogota's business lines.
- As the second largest participant source country, the monitoring trip focused on Colombian returnees and the trip objectives included reviewing a minimum of 25% (88 ) of files and interviewing five clients.
- The interviews conducted focused on:
  - AVRR Clients:
    - What interested you to the program?
    - Did you understand what steps you needed to take once you arrived in your home country?
    - Did the amount facilitate your reintegration?
  - IOM Staff:
    - What steps do you (IOM) take to actualize the reintegration plan?
    - What service level standards are in place for the AVRR program and how are they assessed?



## Client and IOM Staff Interviews: findings

### AVRR Clients

- Most clients felt that it was their obligation to leave Canada when informed of their negative determination. Only one person indicated an interest to return to Canada through a different immigration stream, which bodes well for sustainability.
- None of those interviewed required IOM Bogota's reception upon arrival as all five cases had relatives who met them at the airport, nor did they lack social / support networks on the onset.
- One gentleman was clearly an economic migrant (professionally a saddle maker).
- Another gentleman was somewhat depressed as he continued to struggle with finding employment despite his English language skills after having resided in the United States prior to making a refugee claim in Canada. His wife is also contending with a debilitating medical condition which is an overall stressor for the family.
- One woman (a social worker), who returned with her young son, was reluctant to take reintegration assistance; she eventually invested it in a small business venture.
- They all expressed gratitude for the financial benefits of AVRR, however, there was not strong evidence that it was genuinely needed. One gentleman was dismayed that only 50% of reintegration assistance could be used toward rent/housing.

### IOM Staff

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## General Feedback (from AVRR Clients)

- Those interviewed genuinely believed it was their duty to abide by Canadian law by respecting the negative determination of their refugee claim. As importantly, they didn't feel right remaining in Canada given their situation, and in fact, felt unwelcomed after the decision was rendered.
- They conveyed that the financial incentive was a significant element in their decision to enroll in AVRR, and found reintegration assistance useful to re-start their lives in Colombia.
- They expressed that the IOM, in Toronto and Bogota, was helpful although nearly all of them were still looking for stable work.
- Four out of five interviewed claimed that they did not care for the enforcement element in the AVRR process, meaning the CBSA. More telling was that they equated the CBSA with "immigration" (Citizenship and Immigration Canada) when prompted or reminded by the IOM of CBSA's mandate.
- Most mentioned the need for a more robust AVRR outreach and communications strategy, e.g., using various mediums, languages and venues; the pilot program was simply not visible to the target audience.



## Recommendations for Going Forward

- Develop a focused voluntary return program for countries that align with the CBSA's enforcement mandate, and use it to strengthen relations with difficult to remove countries by addressing their concerns with the reintegration of their returning nationals with criminal history and/or mental health issues.
- Redirect the future program to difficult to remove cases and leverage this with the CBSA's challenge in obtaining travel documents as well as securing Readmission Arrangements with certain countries.
- The reintegration package should effectively improve the participation rate and also ensure a sustainable return to the extent possible.
-



## **...continued**

- **Market the future program via comprehensive channels / mediums, and at various stages of the immigration continuum.**
- **Provision of information upon arrival is as vital as information about the program itself which would be handled by the contracted service provider or local government. This could encompass:**
  - **Post-arrival orientation / assessment**
  - **Housing and banking information**
  - **Employment counselling and job searches**
  - **Health or medical check up**
  - **School registration and training / apprenticeship**
  - **Special needs services**

## Clément, François

---

**From:** CBSA-ASFC, Border Operations Centre \_Centre des Opérations Frontalières  
**Sent:** September 8, 2010 12:11 PM  
**To:** CBSA-ASFC-DIST\_Emerg-Urgence\_Cat1\_Notification  
**Cc:** CBSA-ASFC\_NTC-CNC Supervisors  
**Subject:** Cat 1 notification: protest at Montreal enforcement

### Category 1 notification sent on behalf of Duty Executive Dan Badour

The Border Operation Center received information from Tonina Iermiri, Assistant Director, Montreal Enforcement regarding an ongoing protest in front of their office located at 1010 St-Antoine Street in Montreal. Protesters have assembled to oppose the removal of a Colombian national scheduled for September 9, 2010. Please refer to FOSS for additional details concerning her immigration file.

- There is an estimated 20 protesters with banners indicating "Canada complice des paramilitaires colombiens". Translation: Canada is an accomplice to Colombian paramilitary.
- Media is currently on-site covering the event.
- Event is unfolding peacefully so far.

The BOC will monitor the situation and will provide updates as new information becomes available.

Regards,

Isabelle Albrecht  
Border Operations Center | Centre des opérations frontalières  
Telephone | Téléphone



**Clément, François**

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**From:** CBSA-ASFC, Border Operations Centre \_Centre des Opérations Frontalières  
**Sent:** September 8, 2010 01:46 PM  
**To:** CBSA-ASFC-DIST\_Emerg-Urgence\_Cat1\_Notification  
**Cc:** CBSA-ASFC\_NTC-CNC Supervisors  
**Subject:** UPDATE Cat 1 notification closed: protest at Montreal enforcement

UPDATE

Montreal Enforcement reports that the protest has ended and unfolded peacefully and without incident.

This concludes the category 1 notification.

Regards,

Isabelle Albrecht  
Border Operations Center | Centre des opérations frontalières  
Telephone | Téléphone

---

**From:** CBSA/ASFC, Border Operations Centre \_Centre des opérations frontalières  
**Sent:** September 8, 2010 12:11 PM  
**To:** CBSA-ASFC-DIST\_Emerg-Urgence\_Cat1\_Notification  
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- Event is unfolding peacefully so far.

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Regards,

Isabelle Albrecht  
Border Operations Center | Centre des opérations frontalières  
Telephone | Téléphone

## Clément, François

---

**From:** Matos, Jose  
**Sent:** July 2, 2011 12:48 PM  
**To:** CBSA-ASFC\_BOC-WRC\_Supervisors-Superviseurs\_COF-CCM; CBSA-ASFC, Border Operations Centre \_Centre des Opérations Frontalières  
**Cc:** SOR-DIST\_PIA\_MANAGEMENT; Hamlyn, Carol  
**Subject:** FW: Head-Up - Media Alert - 02 July 2011

**Importance:** High

**Categories:** CXD046

Hello,

Media alert at CBSA PIA T1 concerning a removal to Colombia.

José (Joe) Matos  
Superintendent / Surintendant (Immigration)  
Canada Border Services Agency  
Pearson International Airport International, Terminal 1  
Tel. 905-612-7923 | facsimile / télécopieur 905-612-7925

---

**From:** Matos, Jose  
**Sent:** July 2, 2011 12:45 PM  
**To:** CBSA-ASFC\_PIA\_PASS\_OPS\_ALERTS\_MGT\_GROUP  
**Subject:** FW: Head-Up - Media Alert - 02 July 2011

Hello,

FYI

José (Joe) Matos  
Superintendent / Surintendant (Immigration)  
Canada Border Services Agency  
Pearson International Airport International, Terminal 1  
Tel. 905-612-7923 | facsimile / télécopieur 905-612-7925

---

**From:** Hamlyn, Carol  
**Sent:** July 2, 2011 12:39 PM  
**To:** Matos, Jose  
**Subject:** FW: Head-Up - Media Alert - 02 July 2011

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**From:** Hamlyn, Carol  
**Sent:** July 2, 2011 12:32 PM  
**To:** Pacheco, Maria; Verma, Sanjeev  
**Cc:** Janes, Lisa; Morgan, Abeid  
**Subject:** RE: Head-Up - Media Alert - 02 July 2011

Hello,

Joe and I just returned from upstairs and there is approximately 50 people surrounding the entrance door to our office. There is media with cameras. There is a sign attached to our door outside the elevator stating

Carol

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**From:** Hamlyn, Carol  
**Sent:** July 2, 2011 12:15 PM  
**To:** Pacheco, Maria; Verma, Sanjeev  
**Cc:** Janes, Lisa; Morgan, Abeid  
**Subject:** Head-Up - Media Alert - 02 July 2011

Hello,

I was just informed by two GTEC officers that they are removing a Colombian family today on AC 962 – departing at 15:15.

I believe that there is currently media outside and it is expected that there may be a large (community) crowd which may possibly include church members etc.

If we receive any further information we will update you accordingly.

Regards,

Carol

## CBSA Today | ASFC Aujourd'hui

01 August, 2012 | 01 août 2012

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### PORT-OF-ENTRY | AU POINT D'ENTRÉE

#### **Macdonald Cartier International Airport; Traveller Processing; Northern Ontario Region**

Due to severe weather in Toronto and Montreal the Pearson International Airport and Pierre-Elliott Trudeau International Airport are on 'red alert', forcing incoming flights to be diverted to Macdonald Cartier International Airport (MCIA) in Ottawa. Approximately 50 flights (domestic and international) were circling the airport waiting to land. The weather cleared quickly allowing flights to resume their originate flight path without having to land and offload passengers. **(D1001892)**

#### **Pearson International Airport: GTAR**

At approximately 1715 EDT, the CBSA received a telephone call from Greater Toronto Area Airport (GTAA) regarding a disturbance on flight AC 962, destined for Bogota, Colombia. On that flight, some gas fumes were causing comments from the passengers, including a Colombian national that was being deported under escort by two CBSA officers from Pacific Region Enforcement (PREC). Flight attendants stated that the subject said "I do not want to die" in Spanish, and that some passengers were complaining about this remark.

The flight was cancelled and rescheduled. The crew were no longer going to work on the flight because they were at their time limit and one crew member openly refused to work the flight with the deportee on board. Air Canada claimed that the flight was cancelled solely because of the deportee's remark, although the aircraft did have some mechanical problems. Several other outbound flights were also cancelled because of bad weather.

GTAR BSO's escorted the subject and the two removal officers to the immigration office whereupon the subject was placed in one of the holding cells. At approximately 1900 EDT the passenger was moved to the Toronto West detention facility. The removal is rescheduled for August 01, 2012 on Lacs flight LR 0621, departing at 1045 EDT. **(E1043444)**

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## BORDER WAIT TIMES 60 MINUTES OR GREATER | TEMPS D'ATTENTE À LA FRONTIÈRE 60 MINUTES OU PLUS

### POE Douglas; Pacific Region

On July 31, 2012, at 1700 PDT, border wait times at Douglas POE were being reported on the WSDOT (Washington State Department of Transportation) website at 75 minutes. The port had five regular lanes open for processing as well as two NEXUS lanes. The majority of traffic volume was Canadian residents returning from day travel and Americans entering for tourism. By 1915 PDT the wait times had decreased to 45 minutes. **(D1001893)**

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## INTELLIGENCE AND TARGETING OPERATIONS | OPÉRATIONS RELATIVES AU RENSEIGNEMENT ET AU CIBLAGE

1. On July 23, 2012, customs officers at Zurich airport seized approximately 5.5 kilos of heroin from a male citizen of Canada arriving from Nairobi.

Pacific Regional Intelligence, with the assistance of Intelligence Operations and Analysis Division, continues to identify persons linked to this ongoing threat.

2. CBSA Intelligence is currently aware of a number of cases involving attempted narcotics smuggling from Ecuador. The July 25, 2012 edition of *CBSA Today* referenced a seizure in Ecuador of 77 kilos of cocaine
3. Swaziland facilitators arrested – The CBSA LO in Pretoria previously identified two facilitators that were involved in the movement of Swazi nationals and brought them to the attention of the Swazi authorities. Interpol Swaziland has now advised that these two individuals have been arrested and are facing 18 counts of human trafficking and people smuggling. A third individual, a Ghanaian national who has been identified as an accomplice, is wanted and is believed to be in Mozambique. Of note, these charges carry a prison term of up to 20 years.

The Migration Intelligence Section within the Intelligence Operations and Analysis Division will continue to monitor this trend for any further developments.

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## INFRASTRUCTURE AND FACILITIES | INFRASTRUCTURE ET INSTALLATIONS

### Edmundston Bridge; Atlantic Region

On July 31, 2012, at 1500 ADT, a major fire started at a residential house close to the US CBP port of entry in Madawaska, Maine. Due to the intensity of the fire, the assistance of Canadian firefighters was requested. The local dispatch contacted the US CBP and CBSA in Edmundston in order to facilitate the emergency vehicle traffic on the bridge. At 1655 ADT, traffic was stopped in both directions until the emergency vehicles crossed; the bridge was reopened at 1710 ADT. (E1043437)

#### **Gateway Postal Facility; Greater Toronto Region**

On July 31, 2012, at approximately 1500 EDT there was flooding deriving from the floor underneath the primary belts at the International Mail Processing Centre. This resulted in both the east and west belts being shut down. Also, all the computers on the lower floor (6 in total) could not connect with the omega server. IT was contacted and contingencies were put in place to continue processing the mail at a limited capacity by routing it through the EMS cell. As of 1800 EDT, the belts were re-opened after clean up. Once the primary belts resumed operation, the EMS cell was closed, due to IT issues with the workstations there. Local IT is aware of the problem and working toward a solution. (E1043436)

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#### **INFORMATION TECHNOLOGY | TECHNOLOGIE DE L'INFORMATION**

#### **TITAN Expiration of risk indicator 15**

The risk indicator 15 (Shipment to a residence) used in TITAN will be expired on August 1, 2012. This change will impact TITAN Air, Marine and US Marine in transit. As of today, CBSA will no longer have an interface in TITAN with TPSD (Telephony and Business Solutions Division) – a service CBSA has been sharing with CRA (Canada Revenue Agency) for many years. With this change TITAN users will no longer have an interface in TITAN that will automatically query addresses and trigger a risk indicator. Users will now have to do manual queries by using the current Info-Direct system that will be supported by CRA until the new system becomes available at the beginning of August 2012. A separate bulletin will be sent to users to advise them on how to access this new system. Included in the bulletin will be a Quick Reference Guide that will explain the new functionality. This new system will also require users to do manual queries. (E1043177)

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#### **TRADE OPERATIONS | OPÉRATIONS COMMERCIALES**

#### **Pacific Region**

An officer in the Pacific Trade Operations Division issued a third level AMP of \$900 to an importer for failing to make records available when requested (contravention code C157) during a NAFTA origin verification. The penalty escalation occurred because this importer within the last two years had failed to provide records requested for two origin verifications in the Pacific region and one tariff classification verification in the GTA Region.

The first NAFTA origin verification in 2011 was for apparel goods, which did not qualify for preferential tariff treatment under NAFTA. The second and most recent NAFTA origin verification was initiated this year due to the importer's continued high rate of non-compliance, which resulted in assessments of \$100,902 in duties and taxes to the importer.

After a thorough review, the importer failed to respond to repeated attempts of contact by the CBSA and the officer found that the importer had recently closed the business. Accordingly, collection of the monies owed by this importer will now become a matter for CRA Collections.

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#### **SIGNIFICANT ENFORCEMENT | MESURES D'EXECUTION IMPORTANTES**

#### **Cargo 3; Commercial Operations; GTA Region**

On July 29, 2012, Officers at the Cargo 3 Commercial Operations Centre at Pearson International Airport came across a shipment of 69 boxes located in the Air Canada warehouse. Out the 69 boxes which were declared as mangoes and sour sap fruit, 1 box had a green line through it. As officers examined the contents, they found a small blue pack with the word "Toto" on it. Inside the pack were three black bricks wrapped with black tape. The officers performed a NIK test on one of the bricks which resulted in positive for suspected Cocaine. RCMP were contacted and informed of the seizure and subsequently took possession of the suspected narcotic. (ICES: 4973-12-1382)

The enforcement actions identified below were recorded in ICES during the reporting period:	
Number of seizures	73
Value for duty	\$1,056,112.90
Terms of release	\$13,417.51
Arrest warrant	1
Failing to declare goods	1
Impaired driving	2
Obstructing a peace officer	1
Smuggling	5

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NEXT 72 | PROCHAINES 72 HEURES

### Civic Holiday, National

The first Monday in August is the Civic Holiday long weekend; August 04-06, 2012.

### Caribbean Carnival Parade, GTA Region

The Caribbean Carnival Parade on Saturday, August 4, 2012 starts at 10am and ends at 6pm. Event organizers expect as many as a million people to attend. Many of these may come from the United States. Ports of Entry near Toronto should experience an increase in traffic. (E1042454)

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COMMUNICATIONS SNAPSHOT | APERÇU DES ACTIVITÉS DE COMMUNICATION

### Hot and Emerging issues

**"Bogus" refugee claimants:** Reports indicate that Mexican, Hungarian, Colombian and American refugee claimants used Canadian health care services more than any other asylum claimants, supporting the claim that "bogus refugees" are abusing the system. CIC Minister Jason Kenney stated that he's heard stories from CBSA officers who've interviewed Hungarians about why they withdrew their applications. Some he said, came to get free dental care for their kids and planned to leave after they got it.

### ATIP

**AC-2012-02610 (PCO)** Archival Record Review of the enclosed document entitled: "1980 Cab Doc 589-80. Power to Open as contained in "An Act Respecting Customs".

**A-2012-02979 (Public)** All overtime offered and worked for all inland enforcement officers at GTEC, broken down by officer. Date range: 2008-2012.

*Overall, the number of overtime hours offered has been on the increase since FY 2008/2009; for this FY, 22,113 hours were offered, of which 27,700.50 were worked, compared to FY 2011/2012, 34,899.00 hours offered of which 34,170.25 overtime hours were worked. No concerns were identified by the GTA.*

**AC-2012-02013 (DFAIT)** Provide from May 1, 2011 to present, memos, reports, meeting notes from the Canadian Embassy in Syria on conditions in Syria, including for Canada's interest, Canadians there and Canadian companies and the effect sanctions imposed have had. Include as well in that period unofficial approaches made to the Assad regime, or to opposition critics of that regime. Other records released or about to be released.

*CBSA specific notes: in mission plan, it is noted that a large portion of the Iraqi refugees CIC/CBSA are attempting to resettle are present in Syria. Mission plan notes that irregular migration and human smuggling are becoming concerns in Syria.*

### **Announcements/Events**

**Ottawa – National News Release** - Travel tips prior to the Civic holiday long weekend.

**Pacific – News release** - Regionalized national travel tips news release will be issued to include Pacific BWT twitter account listings. This will be issued to Pacific media.

**NOR - Fort Frances Bridge 100th Anniversary celebration-** A CBSA official (Chief of Operations, Fort Frances POE – TBC) will make brief remarks at the public celebration event along with the local representatives (TBC). The Mayors of Fort Frances and International Falls (Minn) are both invited to attend and speak, as well as a representative from US CBP (They have yet to confirm). Local media likely to attend.

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### **DUTY EXECUTIVES | CADRES SUPÉRIEURS**

<b>NAME   NOM</b>	<b>BRANCH   POSTE GÉNÉRALE</b>	<b>UNTIL   JUSQU'AU</b>
Susan Kramer	Operations   Opérations	August 7, 2012
Michael Gardiner	HR   RH	August 3, 2012
Mike Leahy	Programs   Programmes	August 7, 2012
Susan Lamont-Baerg	ISTB   DGIST	August 3, 2012

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**THIS INFORMATION IS CLASSIFIED PROTECTED A. ONLY FOR DISTRIBUTION INTERNAL TO CBSA. IF YOU HAVE ANY QUESTIONS OR FOLLOW UP REQUESTS FOR DETAILED INFORMATION, PLEASE CONTACT THE BORDER OPERATIONS CENTRE AT 613-960-6001.**

**CES RENSEIGNEMENTS SONT CLASSIFIÉS PROTÉGÉ A. POUR DISTRIBUTION INTERNE À L'ASFC SEULEMENT. SI VOUS AVEZ DES QUESTIONS OU DÉSIREZ FAIRE UN SUIVI DE DEMANDES DE RENSEIGNEMENTS DÉTAILLÉS, VEUILLEZ COMMUNIQUER AVEC LE CENTRE DES OPÉRATIONS FRONTALIÈRES AU 613-960-6001.**



247Ottawa Interpol\_NEW -

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**From:** OCN BOGOTÁ - COLOMBIA  
**To:**  
**Date:** 2012-01-31 00:12  
**Subject:**  
**CC:** "IPSG"

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2012-01-31

## Clément, François

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**From:** CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières  
**Sent:** March 21, 2012 03:48 PM  
**To:** CBSA-ASFC-Dist\_Intell-HQ-FPL  
**Cc:** CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières  
**Subject:** FW:

**Categories:** sxh280

Good Afternoon

For your action

**Sarila McCormack**

; facsimile/télécopier 613-948-4848

Mitnet: 613-960-6003

[Sarila.Harrypersad@cbsa-asfc.gc.ca](mailto:Sarila.Harrypersad@cbsa-asfc.gc.ca)

Border Operations Centre | Centre des opérations frontalières

Border Operations Centre and Major Events Directorate | Direction du Centre des opérations frontalières et des grands événements

Canada Border Services Agency | Agence des services frontaliers du Canada

Ottawa ON K1A 0L8

Teletypewriter | Télécopieur 1-866-335-3237

Government of Canada | Gouvernement du Canada

Protection / Service / Integrity | Protection / Service / Intégrité

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**From:** Operations Interpol  
**Sent:** Tuesday, March 20, 2012 4:44 PM  
**To:** CBSA-ASFC\_BOC-WRC\_Supervisors-Superviseurs\_COF-CCM  
**Subject:** Fwd:

This document is the property of the government of Canada. It is loaned to your agency on the understanding that it is not to be disseminated without the consent of the originator. Distribution within your agency is to be protected in accordance with the normal safeguards for law enforcement information.

Le présent document appartient au Gouvernement du Canada. Celui-ci prête le document à votre service à condition qu'il ne le diffuse pas sans le consentement de l'expéditeur. Le document ne doit être distribué au sein de votre service que s'il existe un besoin-de-savoir. On doit protéger le document conformément aux mesures de sécurité habituelles concernant les renseignements relatifs à l'application de la loi.

>>> "Interpol Quito" 2012-03-20 16:04 >>>

From: IP Quito

To: IPCQ

## Clément, François

---

**From:** CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières  
**Sent:** November 17, 2012 11:53 AM  
**To:** Benjamin, Jean-Simon; Bilton, Mark; Bouwman, Maresa; Clement, Philip; Denison, Colleen; Frechette, Luc; Gendron, Bruno; Gooding, Mallory; Harrypersad, Sarila; Hickson, Bob; Housez, Janis; Kabunda, André; Kearney, Sean; LaFrance, Francois; Lamothe, Francois; Lea, Jeffrey; Leeman, Christine; McCormack, Neill; Murray, Brian; Provost, Claude; Simpson, Gillian; Slutsken, Allison; Watson, Noah  
**Subject:** FW: NOV 16 CIS RESPONSE: ICES check?  
**Attachments:** Appendix B (BOC).doc  
**Importance:** High

FYI – see attachment

Colleen

---

**From:** Vecchio, Caroline  
**Sent:** November 16, 2012 8:25 AM  
**To:** Steele, Debra; Clérout, Julie; Fancy, Leslie  
**Cc:** CBSA-ASFC\_INS-SRI; CBSA-ASFC-Dist\_Intell-HQ-FPL  
**Subject:** NOV 16 CIS RESPONSE: ICES check?  
**Importance:** High

Julie,

as per the Appendix B attached (unless an amended version exists that I was not provided with) as of Nov 1, 2012 the Contraband and Intelligence section **no longer responds to Liaison Officers** requests for database checks **during and outside normal business hours**. It is my understanding that the FPL mailbox will continue to be used since no communication plan was part of these tasks being transferred from IOAD to the BOC.

Caroline Vecchio

Senior Intelligence Advisor/Conseillère principale du renseignement

613-948-7471 télécopieur / facsimile 613-957-8555

[caroline.vecchio@cbsa-asfc.gc.ca](mailto:caroline.vecchio@cbsa-asfc.gc.ca)

Contraband Intelligence/Renseignement en matière de contrebande

Intelligence Operations and Analysis Division / Division des Opérations et Analyse du Renseignement

Enforcement & Intelligence Operations Directorate / Direction des Opérations relatives à l'Exécution de la Loi et au Renseignement

Operations Branch / Direction Générale des Opérations

Canada Border Services Agency / Agence des services frontaliers du Canada

300 rue Slater Ottawa ON K1A 0L8

Gouvernement of Canada / Gouvernement du Canada

24/7 613-957-8397

24/7 E-mail: [CBSA-ASFC-Dist\\_Intell-HQ-FPL@cbsa-asfc.gc.ca](mailto:CBSA-ASFC-Dist_Intell-HQ-FPL@cbsa-asfc.gc.ca)



Canada Border  
Services Agency

Agence des services  
frontaliers du Canada

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**From:** Steele, Debra  
**Sent:** November 13, 2012 4:10 PM  
**To:** Vecchio, Caroline  
**Subject:** FW: ICES check?

Can you draft a response to this for me as well.

---

**From:** Cléroux, Julie  
**Sent:** November 13, 2012 3:47 PM  
**To:** Vecchio, Caroline; Steele, Debra  
**Subject:** FW: ICES check?

Can you please answer the question below?

---

**From:** Murray, Brian **On Behalf Of** CBSA-ASFC\_BOC-WRC\_Supervisors-Superviseurs\_COF-CCM  
**Sent:** November 2, 2012 12:21 PM  
**To:** Cléroux, Julie  
**Cc:** CBSA-ASFC\_BOC-WRC\_Supervisors-Superviseurs\_COF-CCM  
**Subject:** RE: ICES check?

This instance it is a database query from an LO but forwarded to FPL inbox as it is during regular business hours. Before we wouldn't answer it as INS would. INS has access to this inbox as well. Now we are trying to figure out if we are to answer emails to the FPL inbox during regular business hours as well as after-hours. In essence – are we taking the duty phones 24/7 AND their inbox?

The FPL inbox is also used by foreign Customs to request exams (MLAT's), Interpol, etc.

Brian

---

**From:** Cléroux, Julie  
**Sent:** November 2, 2012 12:13 PM

**To:** CBSA-ASFC\_BOC-WRC\_Supervisors-Superviseurs\_COF-CCM  
**Subject:** Re: ICES check?

Is this to enter lookouts for LO?

---

Sent from my BlackBerry handheld.  
Envoyé à partir de mon BlackBerry.

---

**From:** CBSA-ASFC\_BOC-WRC\_Supervisors-Superviseurs\_COF-CCM  
**Sent:** Friday, November 02, 2012 11:06 AM  
**To:** Cléroux, Julie  
**Subject:** RE: ICES check?

Field Partnership and Liaison (I believe). It is now called CIS but they still use that inbox.

Brian

---

**From:** Cléroux, Julie  
**Sent:** November 2, 2012 11:05 AM  
**To:** CBSA-ASFC\_BOC-WRC\_Supervisors-Superviseurs\_COF-CCM  
**Subject:** Re: ICES check?

Doesn't answer what FPL is??

---

Sent from my BlackBerry handheld.  
Envoyé à partir de mon BlackBerry.

---

**From:** CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières  
**Sent:** Friday, November 02, 2012 11:02 AM  
**To:** Cléroux, Julie  
**Cc:** CBSA-ASFC\_BOC-WRC\_Supervisors-Superviseurs\_COF-CCM  
**Subject:** RE: ICES check?

It is the distribution list: CBSA-ASFC-Dist\_Intell-HQ-FPL

Previously, the BOC was only supposed to reply to urgent after hours emails sent to this distribution list.

Has this changed?

Allison Slutsken  
BOC

---

**From:** Cléroux, Julie  
**Sent:** November 2, 2012 11:00 AM  
**To:** CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières  
**Subject:** Re: ICES check?

What are FPL?

---

Sent from my BlackBerry handheld.

Envoyé à partir de mon BlackBerry.

---

**From:** CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières  
**Sent:** Friday, November 02, 2012 10:30 AM  
**To:** Cléroux, Julie  
**Cc:** CBSA-ASFC\_BOC-WRC\_Supervisors-Superviseurs\_COF-CCM  
**Subject:** FW: ICES check?

Hi Julie,

One more question – not sure if this was answered in the Q & A yesterday - Are we supposed to action FPL emails during the day now?

Brian

---

**From:** [Marie-Claire.Lemay@international.gc.ca](mailto:Marie-Claire.Lemay@international.gc.ca) [<mailto:Marie-Claire.Lemay@international.gc.ca>]  
**Sent:** November 2, 2012 10:23 AM  
**To:** CBSA-ASFC-Dist\_Intell-HQ-FPL  
**Subject:** ICES check?

Hi guys,

We had a Colombian permanent resident of the USA working for American Airlines as crew coming to the Consulate today. He basically said that he needed a letter from the Consulate - some sort of preclearance OK letter - so that he won't have problems next time he flies back to Canada. He explained that at his recent departure (he had entered as crew, to leave the next day), he was given problems at Canadian Customs and told he should get a preclearance letter next time around. I told him Canada does not do exit checks, so that was probably the U.S. CBP preclearance who was requesting him something, perhaps in relation to his own Immigration status in the USA or whatever. But he was adamant that it's "Canadian Customs" that was requesting this. I didn't find anything in GCMS/FOSS (there is a NCB for but with a different cedula#, so not him). As a Green Card holder, he wouldn't require a visa to enter Canada anyway, on top of being crew.

Could you check in ICES or with Customs what could possibly be the problem? I already told him I wouldn't be able to provide him a letter / no authority, but would at least try to direct him.

Thank you,

Marie-Claire Lemay  
*Liaison Officer (Consul) | Agente de liaison (consule) | Oficial de enlace (Cónsul)*  
*Canada Border Services Agency | Agence des services frontaliers du Canada | Agencia de los servicios fronterizos de Canadá*  
*Consulate General of Canada | Consulat général du Canada | Consulado General de Canadá*  
200 South Biscayne Boulevard, Suite 1600  
Miami, Florida 33131  
*United States | États-Unis | Estados Unidos*  
[marie-claire.lemay@international.gc.ca](mailto:marie-claire.lemay@international.gc.ca)  
Tel: (305) 579-1617 Cell: (305) 579-1617  
Fax: (305) 374-6774 Mitnet: 368-3400

**Clément, François**

---

**From:** CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières  
**Sent:** January 31, 2012 02:27 AM  
**To:** Debono, Darryl  
**Cc:** 'Operations Interpol'; CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières; CBSA-ASFC\_BOC-WRC\_Supervisors-Superviseurs\_COF-CCM  
**Subject:** FW: // IP50/ 2012114063  
**Attachments:** Email REQUEST received from IP Bogota.pdf  
**Importance:** High  
**Categories:** NXS758

Hi Darryl

As discussed, below is the information the BOC has received from Interpol. If possible please keep the BOC and Interpol updated on any findings.

Thanks,

**Nick St-Pierre**

Senior Program Officer/ Agent Senior de Programme

Telephone: /6002

Fax: 613-948-4848

MITNET: 960-6003

[Nicholas.St-Pierre@cbsa-asfc.gc.ca](mailto:Nicholas.St-Pierre@cbsa-asfc.gc.ca)

Border Operations Centre | Centre des opérations frontalières

Border Operations Centre and Major Events Directorate | Direction du Centre des opérations frontalières et des grands événements

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**From:** Operations Interpol  
**Sent:** January 31, 2012 2:06 AM  
**To:** CBSA-ASFC-Dist\_Intell-HQ-FPL; CBSA-ASFC\_Intell\_Ops\_Support-Rens\_Soutien\_Op  
**Cc:** HQ\_DrugBranch@rcmp-grc.gc.ca; ODiv\_CROPS.ODIV\_LON\_HQ.O DIV@rcmp-grc.gc.ca  
**Subject:** IP50/ 2012114063  
**Importance:** High

//

Priority: Flash Flash Flash \*\*\*\*\* Very Urgent \*\*\*\*\*

To: Border Operations Centre  
CBSA Intel  
CC: O Div. CROPS

Info: HQ Drug Branch  
From: INTERPOL Ottawa

Your reference: New request  
Our reference: IP50/ 2012114063

Kindly quote our reference number IP50/ 2012114063 in any future correspondence concerning this request.

Best regards,

INTERPOL Ottawa

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## Clément, François

---

**From:** CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières  
**Sent:** September 21, 2012 04:31 PM  
**To:** Lemay, Marie-Claire [INTERNATIONAL]; CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières  
**Subject:** RE: Canadian Refugee Travel Document

Please provide subject name & DOB or FOSS ID

### **Sarila McCormack**

facsimile/télécopier 613-948-4848

Mitnet: 613-960-6003

[Sarila.Harrypersad@cbsa-asfc.gc.ca](mailto:Sarila.Harrypersad@cbsa-asfc.gc.ca)

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---

**From:** Marie-Claire.Lemay@international.gc.ca [mailto:Marie-Claire.Lemay@international.gc.ca]

**Sent:** September 21, 2012 4:14 PM

**To:** CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières

**Subject:** FW: Canadian Refugee Travel Document

**Importance:** High

Good day BOC,

My HQ is not answering, and flight is leaving soon... could you provide clarification, i.e. if visa is required or not?

Thank you!

Marie-Claire Lemay

Liaison Officer (Consul) | Agente de liaison (consule) | Oficial de enlace (Cónsul)

Canada Border Services Agency | Agence des services frontaliers du Canada | Agencia de los servicios fronterizos de Canadá

Consulate General of Canada | Consulat général du Canada | Consulado General de Canadá

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Tel: (305) 579-1617 Cell:

Fax: (305) 374-6774 Mitnet: 368-3400

---

**From:** Lemay, Marie-Claire -MIAMI -IM

**Sent:** September 21, 2012 3:39 PM

**To:** 'Moreau, Chrystelle'; 'raymond.gillis@cic.gc.ca'

**Cc:** Mohr, Garry; CBSA-ASFC\_INS-SRI  
**Subject:** RE: Canadian Refugee Travel Document

Hi guys,

I would appreciate to get an answer soon, as I have to provide recommendation to the airline some time before the flight departs.

Thanks,

mc

---

**From:** Moreau, Chrystelle [<mailto:Chrystelle.Moreau@cbsa-asfc.gc.ca>]  
**Sent:** September 21, 2012 2:28 PM  
**To:** 'raymond.gillis@cic.gc.ca'  
**Cc:** Mohr, Garry; Lemay, Marie-Claire -MIAMI -IM; CBSA-ASFC\_INS-SRI  
**Subject:** FW: Canadian Refugee Travel Document

Good afternoon Ray,

I work with the International Network Section at CBSA. We received a policy question from our LO in Miami. Please see email below.

Would your group be able to assist in answering the question below?

Any assistance is much appreciated.

Thank you very much,

### Chrystelle Moreau

Senior Program Officer Americas | Agente de programme Amériques  
International Network Section | Section du réseau international  
International Operations Directorate | Direction des opérations internationales  
Canada Border Services Agency | Agence des services frontaliers du Canada  
300 Slater Street, JETN D1168, Ottawa ON K1A 0G3  
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[INS-SRI@cbsa-asfc.gc.ca](mailto:INS-SRI@cbsa-asfc.gc.ca)  
Telephone | Téléphone 613-941-7460  
Facsimile | Télécopieur 613-941-3148  
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---

**From:** [Marie-Claire.Lemay@international.gc.ca](mailto:Marie-Claire.Lemay@international.gc.ca) [<mailto:Marie-Claire.Lemay@international.gc.ca>]  
**Sent:** September 21, 2012 2:02 PM  
**To:** CBSA-ASFC\_INS-SRI  
**Subject:** FW: Solicitando apoyo

Hi,

Could you confirm if a Colombian citizen, holding only a Canadian Refugee Travel Document, can travel from abroad to return to Canada? In this particular case, he is NOT yet a permanent resident. It is not clear if he would require a Canadian visa because he is Colombian (which CIC would unlikely grant him), or if with that document alone he is good to travel? I am a bit confused.

Flight leaves in 3 hours.

Thanks,

mc

---

**From:** Lemay, Marie-Claire -MIAMI -IM  
**Sent:** September 21, 2012 1:17 PM  
**To:** Glynn, Mary Teresa -MIAMI -IM  
**Subject:** RE: Solicitando apoyo

## 7.10 Refugee Travel Document

Refugee Travel Documents are prescribed travel documents for boarding commercial carriers to Canada (along with the required visa, if applicable) [R259(b), R259(c), and R259(e)].

They are acceptable for foreign nationals with permanent resident visas seeking to become permanent residents [R50(1)(c)].

These documents are also acceptable for foreign nationals applying for permanent resident status from within Canada [R72(1)(e)(ii)].

*He applied for PR inland, but hasn't got it yet...*

Refugee Travel Documents are acceptable for foreign nationals with temporary resident visas (if required) seeking to become temporary residents [R52(1)(c)].

Canadian Refugee Travel Documents are issued by the Minister of Foreign Affairs (Passport Canada) and are entitled, "Travel Document (1951 UN Convention relating to the Status of Refugees, 28 July 1951)."

**Holders of Canadian Refugee Travel Documents that are valid for return to Canada must be allowed entry to Canada [R39(c)].**

*How do we know if it is "valid for return"?*

Canadian Refugee Travel Documents are prescribed documents for travel to Canada by a commercial carrier [R259(b)].

Canadian Refugee Travel Documents are issued to protected persons. These individuals *may* also hold permanent resident status or temporary resident permits.

**Persons outside Canada with valid Canadian Refugee Travel Documents who are permanent residents without permanent resident cards may apply for and receive, after a positive residency determination, a permanent resident travel document (counterfoil) issued under A31(3), [A31(2)(b) and A31(3)].**

*So by this should we assume that if he not a PR?, he would still require a visa, which CIC would unlikely grant him*

Refugee Travel Documents are issued by a competent authority of a country to persons recognized by that country as protected persons, pursuant to the 1951 UN Convention relating to the Status of Refugees, to facilitate the travel of the holder to other countries. The document prohibits travel to the country from which the

holder fled persecution and **allows the holder to return to the issuing country within the validity period of the document.**

*So does that mean he can return to Canada just with that document?*

The Canadian Refugee Travel Document is a blue, passport-like, machine-readable booklet with two black diagonal stripes in the upper left corner. It contains the image, tombstone details and signature of the bearer. It is endorsed for travel to all countries, except the holder's country of origin. For persons 16 years of age or older, the Travel Document is valid for two years, with a possible extension for another two years and a second possible extension for one year. For persons newborn to age 15, the validity period is two years, with the possibility of a one-year extension. Shorter validity periods are possible.

The Refugee Travel Documents of other countries are also blue, passport-like documents with two black stripes in the upper left corner. They vary in interior format and some are not machine-readable.

---

**Clément, François**

---

**From:** CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières  
**Sent:** January 23, 2012 08:45 AM  
**To:** McKinnon, Chastity  
**Cc:** CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières; CBSA-ASFC\_BOC-WRC\_Supervisors-Superviseurs\_COF-CCM  
**Subject:** RE: CBSA Today | ASFC Aujourd'hui January 21-23, 2011

Hi Chastity

We encourage management to distribute the CBSA Today down to it's staff but if you require someone to be added we can look into doing that.

Regards,

**Nick St-Pierre**

Senior Program Officer/ Agent Senior de Programme

Telephone: /6002

Fax: 613-948-4848

MITNET: 960-6003

[Nicholas.St-Pierre@cbsa-asfc.gc.ca](mailto:Nicholas.St-Pierre@cbsa-asfc.gc.ca)

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**From:** McKinnon, Chastity  
**Sent:** January 23, 2012 8:42 AM  
**To:** BOC Inbox CBSA-ASFC, Border Operations Centre \_Centre des Opérations Frontalières  
**Subject:** RE: CBSA Today | ASFC Aujourd'hui January 21-23, 2011

Are there restrictions to who can be added to the distribution list for CBSA today?

---

**From:** BOC Inbox CBSA-ASFC, Border Operations Centre \_Centre des Opérations Frontalières  
**Sent:** January 23, 2012 9:32 AM  
**To:** CBSA/ASFC Today\_Aujourd'hui  
**Cc:** CBSA-ASFC\_BOC-WRC\_Supervisors-Superviseurs\_COF-CCM; BOC Inbox CBSA-ASFC, Border Operations Centre \_Centre des Opérations Frontalières  
**Subject:** CBSA Today | ASFC Aujourd'hui January 21-23, 2011

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**Border Operations Centre (BOC)**

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**Centre des Opérations Frontalières (COF)**

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## **CBSA Today | ASFC Aujourd'hui**

**Valid as of January 23, 2012 at 08:30**

**Valide au 23 janvier 2012 à 08h30**

### **CASE UPDATES | MISE À JOUR DES CAS**

#### **Wanted by the CBSA – War Crimes**

#### **Wanted by the CBSA – Serious Crimes**

### **PORT-OF-ENTRY | AU POINT D'ENTRÉE**

#### ***Virus Outbreak – Cuba***

A viral outbreak has been reported in the resort town of Guardalavaca, Cuba. To date, 4 resort hotels have been affected. The virus is known to last approximately 24 hours causing diarrhea, loss of appetite, vomiting and an overall malaise. The virus is not considered dangerous and tourists are not seeking medical attention. The virus is affecting tourists, as well as local residents. All flights departing from Holguin, Cuba are being monitored for passengers who may be showing symptoms of the virus. All front line CBSA staff at the affected airports have been made aware of the outbreak and briefed on taking the proper precautions. PHAC has advised the virus does not pose any serious health concerns. Only the Ottawa (MCIA), Toronto (YYZ) and Trudeau (YUL) Airports have reported receiving sick passengers due to this outbreak. All sick passengers arrived and were cleared without incident from January 18 to January 20, 2012. All incoming flights from the Holguin region of Cuba were monitored over the weekend with no reports of passengers being affected by the virus. (D1001440)

#### ***Vancouver International Airport – Pacific Region***

On January 20, 2012, two individuals, one displaying a Restricted Area Identification Card (RAIC) pass and the other a "B" Block" pass were approached near carousel 22 by the CBSA shift superintendent. After challenging the two individuals as to their purpose, they stated they were waiting for a friend to arrive off a flight that same evening. The RAIC pass holder identified himself as a foreman for a construction company doing renovations at the airport. He said he was showing his girlfriend around his work area and then pick up a friend of theirs who was arriving from Mexico. Both were escorted to the CBSA office for further questioning. YVR Operations was contacted and attended. RCMP was contacted and attended. Transport Canada was notified but did not attend. YVR Security confirmed that both individuals entered the restricted area at the International Security Checkpoint and later entered into the CBSA Hall. Transport Canada determined that flight integrity had not been compromised. CBSA security footage indicated no security concerns and security sweeps were contacted and were non-resultant. YVR Operations suspended the RAIC pass for the dayshift and nightshift foremen pending the investigation outcome. YVR and Transport Canada have informed the construction company that their work contract may be in jeopardy pending the outcome of the investigation.

#### ***Port Of Douglas – Pacific Region***

On January 18, 2012, two US citizens attempted to enter Canada to visit their hospitalized father, and were referred for a secondary examination from NEXUS for being non-NEXUS members.

### ***Vancouver International Airport – Pacific Region***

On January 18, 2012, a US male subject entered Canada at Vancouver International Airport and was deemed inadmissible due to criminality. As there was no flight available that day, the subject's departure was scheduled for the early morning of January 19, 2012, back to Los Angeles. He did not appear for his departure, or tell CBSA about his accommodation arrangements and his whereabouts as directed to and subsequently a warrant for his arrest was issued.

### ***Rainbow Bridge – Southern Ontario Region***

On January 22, 2012, United States Customs and Border Protection returned a female Canadian Citizen with possible warrants for Accessory to Attempted Murder. The subject was taken into custody by Toronto Police and returned to Toronto.

### **BORDER WAIT TIMES OVER 60 MINUTES | TEMPS D'ATTENTE À LA FRONTIÈRE DE PLUS DE 60 MINUTES**

NIL

### **INLAND OPERATIONS | SERVICES INTÉRIEURS**

#### ***Pacific Region Enforcement Centre- Pacific Region***

Following the defeat of the Cuban Woman's National Soccer team during the Confederation of North, Central American and Caribbean Association Football (CONCACAF) tournament in Vancouver,

#### ***Pacific Region Enforcement Centre- Pacific Region***

On January 20, 2012 a subject wanted by Interpol was arrested following a joint investigation between Surrey Royal Canadian Mounted Police (RCMP) and CBSA PREC Inland Enforcement Officers. The subject is wanted in Hungary for numerous offences for which he faces 30 years in prison.

### **Scheduled Removals – January 23, 2012 to January 29, 2012**

#### **Renvoi cédulé – 23 janvier 2012 au 29 janvier 2012**

Region	Criminal		Non-Criminal		Total by Region
	Escorted	Unescorted	Escorted	Unescorted	

Atlantic	0	0	0	0	0
Quebec	1	1	1	27	30
Northern Ontario	1	0	0	0	1
Greater Toronto	2	16	1	87	106
Southern Ontario	0	0	0	0	0
Prairie	3	6	0	3	12
Pacific	1	7	0	24	32
<b>Grand Totals</b>	<b>8</b>	<b>29</b>	<b>2</b>	<b>141</b>	<b>181</b>

\*\* Information not available at the time of publication

## **INTERNATIONAL OPERATIONS | OPÉRATIONS INTERNATIONALES**

NIL

### ***Syria - Voluntary Evacuation***

The following table reflects the number of cases currently being sent from Damascus for vetting to National Security Screening Division (NSSD) / Temporary Resident Assessments and Intelligence Section (TRAIS) under the Syria Voluntary Evacuation.

#### **TR Files:**

<b>CBSA National Security Screening Division Referrals</b>	<b>Urgent Cases</b>	<b>Non-Urgent Cases</b>	<b>Total Cases Processed</b>
<b>New Cases Received (January 18, 2012)</b>	3	6	9
<b>Previous Total</b>	45	185	230
<b>Accumulated Total</b>	<b>48</b>	<b>191</b>	<b>239</b>

## **INFRASTRUCTURE AND FACILITIES | INFRASTRUCTURE ET INSTALLATIONS**

### ***Port of Winkler, MB – Prairie Region***

On January 20, 2012, at approximately 1145 CST, the main phone line that covers the Point of Sale (POS) machine transactions was down. CBSA staff was able to call out on their fax machine line. Manual POS transactions would be done and there was no discernible impact to CBSA operations. At 1445 CST, the phones at Winkler POE were back up and running.

### ***Port of Cascade, BC – Pacific Region***

On January 20, 2012, the water at the Cascade port of entry was tested and deemed potable. The water comes from a well in the United States via the US Port of Laurier. As originally reported on November 23, 2011, the water had been tested and found to contain high levels of coli form bacteria. (D1001316)

### ***Scheduled STS Outage – National***

On January 23, 2012 the Secure Tracking System – Secret and Protected B Environment will not be available from 1600 to 1630 in order to perform system maintenance.



## **TRADE OPERATIONS | OPÉRATIONS COMMERCIALES**

### ***Client Services, GTA Region – Voluntary disclosure of prohibited importation***

The GTA Region received a voluntary disclosure request from Shaw Industries Group Inc, a non-resident importer of hardwood flooring. It has been established that some of their production processes are conducted at correctional facilities in the United States which deems the product prohibited. The manufacturer is currently identifying which products are affected, and GTA Client Services have been consulting extensively with the affected parties including Canadian Distributors who have been made aware.

## **SIGNIFICANT ENFORCEMENT | MESURES D'EXECUTION IMPORTANTES**

### ***Pearson International Airport – Air Cargo – GTA Region***

On January 21, 2012, CBSA officers at Swissport Warehouse were examining carts of newly arrived goods from British Airways. One cart was opened and an odour normally associated with Catha Edulis (Khat) was detected. The cart was taken back to the CBSA offices and x-rayed. Fifteen boxes containing approximately 195 kilograms of suspected Khat were discovered with a street value of approximately \$97,500 CAD. The remainder of the shipment was released and returned to Swissport. The narcotics were turned over to the RCMP. (ICES: 4973-12-0118)

### ***Pearson International Airport – Air Cargo – GTA Region***

On January 22, 2012, CBSA officers intercepted a mail shipment that had arrived from Antigua and had already been delivered to the warehouse. When the mailbag was found, Detector Dog Services performed an exam which indicated positive and an anomaly was discovered via x-ray. The mail bag was opened and found to contain two parcels therein. One had books and the other had five bricks of suspected narcotics. NIK test indicated suspected cocaine on one brick. Approximately, 5.38 kilograms of suspected cocaine was seized with a street value of \$672,500. (ICES: 4973-12-0119)

### ***Pearson International Airport – Terminal 3 – GTA Region***

On January 22, 2012, a Canadian citizen returned alone from the Dominican Republic was referred for a secondary examination. During the exam, the traveler said it was his third trip since April 2011 to the Dominican Republic to see a girlfriend. Subject lived in Montreal and was driven by a friend to Toronto to take his flight and he expected to be picked up again and taken back home. He said he purchased his ticket the day before.

A NIK test was done on one of the pellets and it came back positive for cocaine. Subject was turned over to the RCMP. The suspected cocaine total weight was 5.2 kilograms with a street value of \$650,000. (ICES: 4974-12-0059)

### ***Calgary International Airport – Prairie Region***

On January 22, 2012, approximately 3.41kg of suspected Opium was seized from a male Canadian Citizen returning from Iran. The individual was the subject of a lookout entered by the local targeting unit, and had been examined by the outbound currency enforcement team in Vancouver upon his departure from Canada. An examination of the subject's luggage revealed that the baggage may have been tampered with. When the subject was asked if there was anything in the lining of the suitcases, he replied that the bags contained Opium. The subject was arrested.

\_\_\_\_\_ containing what is suspected to be Opium following ION scans. Street value of the seizure is approximately \$204,600. (7011-12-0098)

**There were a total of 160 Seizures with a Value for Duty of \$2,273,004.77 and Terms of Release of \$37,573.16 for the specified period.**

## **NEXT 72 | PROCHAINES 72 HEURES**

Subject is scheduled to be removed on January 24, 2012 from Saskatoon International Airport under escort of three Inland Enforcement Officers to Nairobi, Kenya. From there, the subject will fly unescorted into Somalia. Subject has been determined to be a Danger to Canada. He is presently in detention in Saskatoon.

Subject's removal date is expected to be no later than January 25, 2012. Subject is a Colombian national who arrived in Canada with her mother, sister and aunt and made a refugee claim after crossing the border from the United States.

### **2012 Confederation of North, Central American and Caribbean Association Football (CONCACAF) Women's Olympic Qualifying Tournament – Pacific Region**

The Canadian Soccer Association will be hosting the (CONCACAF) Women's Olympic Qualifying Tournament at BC Place in Vancouver from January 19, 2012 to January 29, 2012. This will serve as the qualification event for the regions representatives at the 2012 Women's Olympic Football Tournament in London, England. Countries represented at this event: Mexico, Haiti, Cuba, Dominican Republic, Costa Rica, Guatemala, and USA.

### **Igloofest – Quebec Region**

Igloofest is an electronic music festival held over the three weekends in January at the Jacques-Cartier Pier in Montreal, ending on January 28, 2012. This event will be attracting participants from many countries, including France, Germany, UK, Chile, Portugal, Sweden and USA.

### **Non-CBSA Filming AT Rainbow Bridge**

On January 24, 2012, a production company will film at the Rainbow Bridge. Niagara Falls Bridge Commissions staff will be onsite during the filming at the end of the plaza which is not expected to impact CBSA operations. Well known actors will be onsite and may attract media attention (E1035146)

### **Prescott Port of Entry, Official Opening of its new facility**

On January 25, 2012, the official opening for the newly completed Prescott POE is scheduled for a later date.. (E1033910)

### **International Customs Day**

Celebrated each year on January 26th, this special day recognizes the efforts of the men and women working in customs organizations world wide. The day marks the contribution of Customs to making our communities safe, secure and prosperous.

Employees of the CBSA play a wide variety of roles — from border and intelligence officers to corporate support and policy development specialists. International Customs Day provides the opportunity to celebrate our work and to look forward to our promising future. (E1034590)

### **Northern Border Strategy Announcement – US Department Of Homeland Security**

On January 25, 2012, the United States Department of Homeland Security will release its "Northern Border Strategy" outlining its approach to the northern border taking into consideration the department's authorities, responsibilities, and capabilities. (E1035147)

### **Foreign Expeditions and Arctic Research (FEAR)**

Starting January 23, 2012 through February 21, 2012, the US National Oceanic and Atmospheric Administration is authorized to perform multiple flights over Canadian airspace from Halifax, Nova Scotia and St. John's, Newfoundland. The flights will be conducted using a US Department of Commerce aircraft in aid of a scientific data gathering activity. (E1034872)

## **ISSUE MANAGEMENT | GESTION DES QUESTION**

<b>Tasking #</b>	<b>Topic</b>	<b>Status</b>
2012-0046	Stratfor Security	Open
2012-0047	Project C-4: Refugee applicants	Open
2012-0048	Cuban Flights	Open

## **PARLIAMENTARY AFFAIRS/AFFAIRES PARLEMENTAIRES**

The House of Commons is adjourned until Monday, January 30, 2012.

## **COMMUNICATIONS SNAPSHOT | APERÇU DES ACTIVITÉS DE COMMUNICATION**

### **Hot and Emerging issues**

#### **L'ENFER AUX DOUANES 1,9 MILLION DE PASSAGERS ONT ÉTÉ AFFECTÉS PAR UN DÉLAI ANORMAL À MONTRÉAL DEPUIS 2009 :**

Depuis trois ans, près de deux millions de voyageurs ont dû patienter au-delà du délai normal de 20 minutes ou moins pour franchir les douanes de l'aéroport de Montréal. Cette statistique, compilée par (ASFC), a été obtenue en exclusivité par le Journal en vertu de la Loi sur l'accès à l'information. Afin d'améliorer la situation, l'aéroport Montréal-Trudeau compte mettre en place le "contrôle frontalier automatisé" d'ici l'été prochain.

#### **NEW US PLAN TO STOP DRUG FLOW OVER NORTHERN BORDER**

Federal law enforcement agencies will help tribal officers obtain equipment and training on Indian lands near the U.S.-Canadian border as part of the White House's newly released strategy for reducing the flow of illegal drugs and drug proceeds between the two countries. To intercept drugs elsewhere along the more than 5,000-mile border, the policy office recommended enhancing already established partnerships among U.S. and Canadian law-enforcement counterparts, along with intelligence sharing and cooperation among federal and local agencies.

#### **DEPORTATION RULING MAY SET PRECEDENT**

The awaited court ruling on the fate of suspected war criminal Leon Mugesera has the potential to change the way international treaties affect Canadian domestic law. If Quebec Superior Court Justice Michel Delorme rules Canada must respect the procedures of the UN Convention Against Torture, then it would set an important precedent, said Fannie Lafontaine. After exhausting all his domestic avenues, Mugesera appealed to the UN Committee Against Torture. The committee then requested the government not deport Mugesera until the UN evaluates the torture risks he faces.

### **ATIP**

NIL

### **Announcements/Events**

**Quebec - Montreal - Leon MUGESERA** - Rwandan war criminal. Significant media interest continues. Québec Superior Court granted interim stay of removal pending a full hearing on January 20 and will have a detention review on January 23.

### **CBSA MOST WANTED | PERSONNES RECHERCHÉES PAR L'ASFC**

01 Subject calls (Call on Jan 21)  
 00 Subject fax tip  
 00 Subject referrals  
 00 **Subject intercepted**  
 01 **Subject Removed**

#### **Cumulative Totals**

243 Subject calls  
 002 Subject fax tip  
 142 Subject referrals  
 031 Subjects (other than identified on the CBSA website) \*\*\*  
 006 Subject (other than identified on the CBSA website) referrals \*\*\*  
 020 **Subjects Intercepted**  
 009 **Subjects Removed**

### **ON-DUTY EXECUTIVES/CADRES SUPÉRIEURS EN SERVICE**

**Geoff Leckey is the Operations Duty Executive until January 24, 2012.**  
**Steven Leveque is the HR Duty Executive until January 30, 2012.**

**Brent Patten is the Programs Branch Duty Executive until January 24, 2012.**

**This information is classified Protected A. Only for distribution internal to CBSA. If you have any questions or follow up requests for detailed information, please contact the Border Operations Centre at 613-960-6001.**

**Ces renseignements sont classifiés Protégé A. Pour distribution interne à l'ASFC seulement. Si vous avez des questions ou désirez faire un suivi de demandes de renseignements détaillés, veuillez communiquer avec le Centre des opérations frontalières au 613-960-6001.**

## Clément, François

---

**From:** Charbonneau, Dore  
**Sent:** January 24, 2012 08:52 AM  
**To:** Christiansen, Calvin; Barkema, Ian  
**Cc:** Griffiths, Chris; Agraniotis, Bessy  
**Subject:** RE: CBSA Today | ASFC Aujourd'hui January 24, 2012

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

I spoke to IT about this and their participation in the Issues Management call. Rachelle is the Duty Executive and was to let us know when she would be participating in the calls. I knew she was away. She wasn't supposed to be on the list yet. Her office will advise IM Secretariat when she's ready to participate - probably later this week when she's back.

*Doré Charbonneau*  
*Issues Manager*  
*Issues Management Secretariat*  
*Office: 613-941-8289*  
*Cell:*  
*Dore.Charbonneau@cbsa-asfc.gc.ca*

---

**From:** Griffiths, Chris **On Behalf Of** Christiansen, Calvin  
**Sent:** January 24, 2012 8:49 AM  
**To:** Barkema, Ian  
**Cc:** Christiansen, Calvin; Charbonneau, Dore  
**Subject:** CBSA Today | ASFC Aujourd'hui January 24, 2012

Ian,

Can you ask BOC to double check we have the right schedule and didn't miss something? Was there a note indicating who was replacing her?

Thanks

### Chris Griffiths

Strategic Advisor, DGO  
Border Operations Centre and Major Events  
(613) 952-2401

---

**From:** Reza, Arianne  
**Sent:** January 24, 2012 8:37 AM  
**To:** Christiansen, Calvin  
**Subject:** Fw: CBSA Today | ASFC Aujourd'hui January 24, 2012

I am curious why Rachelle is the duty exec for ISTB

---

Sent from my BlackBerry handheld.  
Envoyé à partir de mon BlackBerry.

**From:** BOC Inbox CBSA-ASFC, Border Operations Centre \_Centre des Opérations Frontalières  
**Sent:** Tuesday, January 24, 2012 08:31 AM  
**To:** CBSA/ASFC Today\_Aujourd'hui  
**Cc:** BOC Inbox CBSA-ASFC, Border Operations Centre \_Centre des Opérations Frontalières; CBSA-ASFC\_BOC-WRC\_Supervisors-Superviseurs\_COF-CCM  
**Subject:** CBSA Today | ASFC Aujourd'hui January 24, 2012

**Border Operations Centre (BOC)**

**Centre des Opérations Frontalières (COF)**

**CBSA Today | ASFC Aujourd'hui**

**Valid as of January 24, 2012 at 08:30**  
**Valide au 24 janvier 2012 à 08h30**

**PORT-OF-ENTRY | AU POINT D'ENTRÉE**

NIL

**BORDER WAIT TIMES OVER 60 MINUTES | TEMPS D'ATTENTE À LA FRONTIÈRE DE PLUS DE 60 MINUTES**

NIL

**INLAND OPERATIONS | SERVICES INTÉRIEURS**

NIL

**INTERNATIONAL OPERATIONS | OPÉRATIONS INTERNATIONALES**

***Syria – Update on Voluntary Evacuation***

The four week voluntary evacuation exercise ended on January 14, 2012. The Canadian Embassy in Damascus reported that throughout this exercise, the client flow never exceeded the mission's capacity and they were able to maintain steady service to Canadians and their families.

Since December 18, 2011, analysts from the CBSA's National Security Screening Division (NSSD) worked diligently to expedite the screening of cases out of Syria following Foreign Minister Baird's announcement of a voluntary evacuation of the country. Over the past month, NSSD has successfully concluded screening on approximately 226 cases out of Damascus, with a remaining 4 cases staying on hold while NSSD analysts investigate possible security concerns. The CBSA has been informed by the Mission in Damascus that they are currently not accepting new Temporary Resident Visa (TRV) applications, and as such, NSSD will not be receiving any new referrals from Damascus. The NSSD will no longer be reporting on this event.

***CAIRO***

The Egyptian Army has declared tomorrow (Wednesday, January 25th) a national holiday to mark the one year anniversary of the Revolution. Several large scale public events are planned.

The Canadian Mission assesses the likelihood of violence as low to medium. They are more concerned with the next day (26JAN2012) and the weekend when they expect activists to reclaim Tahrir Square and attempt to continue their on again off again sit in against the government.

The Mission Security Committee has met and reviewed preparations and processes to handle emergency situations. The Mission will be closed tomorrow as a precautionary measure.

## **INFRASTRUCTURE AND FACILITIES | INFRASTRUCTURE ET INSTALLATIONS**

### ***Scheduled STS Outage – National***

On January 23, 2012, the Secure Tracking System – Secret and Protected B Environment was not available from 1600 to 1630 EST while system maintenance was performed.

### ***Edmonton Airport – Prairie Region***

On January 23, 2012, one PIL booth went down at Edmonton Airport for approximately ten minutes. After rebooting, the system was back up. There was no impact to border wait times. (D1001446)

## **TRADE OPERATIONS | OPÉRATIONS COMMERCIALES**

NIL

## **SIGNIFICANT ENFORCEMENT | MESURES D'EXECUTION IMPORTANTES**

### ***Pearson International Airport – GTA Region***

On January 23, 2012, approximately 3.5 kg of suspected cocaine was seized from a Canadian Citizen returning from Buenos Aires, Argentina. The traveler was the subject of a lookout entered by a targeter at Pearson Airport. During secondary, The white powder tested positive for suspected cocaine following a NIK test. In the subject's other luggage, which also tested positive for suspected cocaine. During the examination, the subject complained of pains and was attended to by Emergency Medical Services. He was subsequently transported to Etobicoke General Hospital, accompanied by CBSA Officers. (ICES 4971-12-0041)

**There were a total of 50 Seizures with a Value for Duty of \$1,638,001.05 and Terms of Release of \$8,860.31 for the specified period.**

## **NEXT 72 | PROCHAINES 72 HEURES**

### ***UPDATE: Northern Border Strategy Announcement***

The planned "Northern Border Strategy" announcement originally scheduled for January 25, 2012, by the United States Department of Homeland Security, has been postponed. It is not known at this time when the document release will be made. (E1035147)

### ***UPDATE:***

Due to ongoing child custody court procedures there is no estimated removal date for the subject. Once custody of the child has been established, removal proceedings will begin.

Subject's removal date was expected to be no later than January 25, 2012. Subject is a Colombian national who arrived in Canada with her mother, sister and aunt and made a refugee claim after crossing the border from the United States.

Subject is scheduled to be removed on January 24, 2012, from Saskatoon International Airport under escort of three Inland Enforcement Officers to Nairobi, Kenya. From there, the subject will fly unescorted into Somalia. Subject has been determined to be a Danger to Canada. He is presently in detention in Saskatoon.

### ***NHL All-Star Game & Events – Ottawa***

Ottawa will host the NHL all-star game on Sunday, January 29, 2012, at Scotiabank Place, but the celebration will begin on Thursday, January 26, 2012, with a variety of events planned throughout the national capital region.

All-star events will also take place at the new Ottawa Convention Centre and the National Capital Commission (NCC) will present public activities on the Rideau Canal Skate way.

### **2012 Confederation of North, Central American and Caribbean Association Football (CONCACAF) Women's Olympic Qualifying Tournament – Pacific Region**

The Canadian Soccer Association will be hosting the (CONCACAF) Women's Olympic Qualifying Tournament at BC Place in Vancouver from January 19, 2012 to January 29, 2012. This will serve as the qualification event for the regions representatives at the 2012 Women's Olympic Football Tournament in London, England. Countries represented at this event: Mexico, Haiti, Cuba, Dominican Republic, Costa Rica, Guatemala, and USA.

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Igloofest is an electronic music festival held over the three weekends in January at the Jacques-Cartier Pier in Montreal, ending on January 28, 2012. This event will be attracting participants from many countries, including France, Germany, UK, Chile, Portugal, Sweden and USA.

### ***Non-CBSA Filming at Rainbow Bridge***

On January 24, 2012, a production company will film at the Rainbow Bridge. Niagara Falls Bridge Commissions staff will be onsite during the filming at the end of the plaza which is not expected to impact CBSA operations. Well known actors will be onsite and may attract media attention (E1035146)

### ***Prescott Port of Entry - Opening of its new facility***

The opening of the new Prescott Port of Entry facility is scheduled for January 26, 2012. There will be an internal event for CBSA port staff and the employees of the construction company who worked on the project during this time. The POE will start processing vehicles shortly after the event at 1200 EST. Photos will be provided the following day. A date for the official opening and names of the VIPs who will be attending this event will be announced at a later date. (E1033910)

### ***International Customs Day***

Celebrated each year on January 26th, this special day recognizes the efforts of the men and women working in customs organizations world wide. The day marks the contribution of Customs to making our communities safe, secure and prosperous.

Employees of the CBSA play a wide variety of roles — from border and intelligence officers to corporate support and policy development specialists. International Customs Day provides the opportunity to celebrate our work and to look forward to our promising future. (E1034590)

## **PARLIAMENTARY AFFAIRS/AFFAIRES PARLEMENTAIRES**

The House of Commons is adjourned until Monday, January 30, 2012.

## **COMMUNICATIONS SNAPSHOT | APERÇU DES ACTIVITÉS DE COMMUNICATION**

### **Hot and Emerging issues**

#### **HUGE RELIEF ' FOR RWANDANS AS MUGESERA IS SENT HOME : PROSECUTOR GENERAL SAYS CITIZENS WATCHED CLOSELY AS GENOCIDE SUSPECT FOUGHT EXTRADITION (Sue Montgomery)**

Leon Mugesera was to fly out of Canada headed for the Rwandan capital of Kigali on Monday night after two courts ruled against him Monday. Earlier, a small group of family and friends, including his wife, gathered in the departures area of Pierre-Elliott Trudeau International Airport, hugging and holding each other. CBSA Spokesman Stéphane Malépart said he couldn't give details about Mugesera's flight back to Rwanda. Louise Mushikiwabo, Rwanda's minister of foreign affairs and international co-operation, tweeted: "Léon Mugesera is now airborne for Kigali! Thank ordinary ppl in Canada who saw thru confusion in int'l legal labyrinth and said 'he must go.'"



## **ALLEGED WAR CRIMINAL PLEADS FOR MERCY, ASYLUM : 'HAS EVIDENCE OF FEAR'**

**(Adrian Humphreys)**

A Rwandan man, the eldest son of a convicted war criminal, has won another chance to plead for mercy and remain in Canada after a Federal Court judge questioned his fate if returned to his homeland. He claimed asylum, saying his Hutu background saved him from death but the Immigration and Refugee Board determined he was ineligible as someone believed to be complicit in crimes against humanity or war crimes. He had lost his appeal and submitted a second pre-removal assessment, claiming that media coverage of his case had put him in even more jeopardy. In a decision published Monday, Justice Roger T. Hughes agreed with Mr. Teganya that officials did not adequately appraise his evidence of fear.

## **BORDER CHANGES START THIS YEAR : PILOT PROJECTS BEGIN ROLLOUT**

Canadians will start feeling the benefits this year of a new Canada-U.S border deal designed to better guard against terrorism and speed up cross-border traffic, says a senior U.S. official. The prediction was made Monday during an interview with Postmedia News by David Heyman, Assistant Secretary for policy at the U.S. Department of Homeland Security. Heyman was in Ottawa meeting with Canadian officials and others to discuss Canada-U.S. issues - notably the Beyond the Border action plan announced in December by Prime Minister Stephen Harper and U.S. President Barack Obama. The success of the new strategy will hinge on the results of the pilot projects that will be rolled out over the next two years.

## **I FEAR MY HOMELAND: OCEAN LADY CLAIMANT : FIRST IRB HEARING**

**(Stewart Bell)**

More than two years after the smuggling ship MV Ocean Lady arrived off the West Coast carrying 76 Sri Lankan asylum seekers, the first public hearing to determine whether to accept them as refugees took place on Monday. Stopping human smuggling ships became a government priority after the arrivals of the Ocean Lady and the MV Sun Sea, which reached Canada in 10 months carrying 492 Sri Lankans. A Conservatives anti-human smuggling act is now before Parliament. While the bill has not yet become law, federal lawyers appear to be paying close attention to the Ocean Lady hearings. The Canada Border Services Agency has filed notice that it intends to intervene in each of the 76 cases. A decision is not expected until at least next month.

## **Fuelling the fires of intolerance**

**Howard Elliott**

Anti-immigration sentiment, racism and xenophobia continue to be present in our community and country at disturbing levels. Hamilton assistant Crown attorney, Toni Skarica, shone a light on just such a problem last week when he made a statement during the court appearance of a woman related to several Hungarian refugees charged with human trafficking. "Disgusting, stunning, shocking" was some of the more dramatic language he used while describing flaws in Canada's refugee and welfare systems that allowed a group of Hungarian Roma criminals to live in Hamilton and get paid for it. For 18 months she collected benefits here. Had it not been for the human trafficking investigation, she might continue to do so today.

## **ATIP**

NIL

## **Announcements/Events**

**SOR - Non-CBSA Filming at Rainbow Bridge** - A production company will film at the Rainbow Bridge. Niagara Falls Bridge Commissions staff will be onsite during the filming at the end of the plaza, which is not expected to impact CBSA operations. Well-known actors will be onsite and may attract media attention.

## **ON-DUTY EXECUTIVES/CADRES SUPÉRIEURS EN SERVICE**

**Susan Kramer is the Operations Duty Executive until January 31, 2012.**

**Steven Levecque is the HR Duty Executive until January 30, 2012.**

**Stephane Bonin is the Programs Branch Duty Executive until January 30, 2012.**

**Rachelle May is the ISTB Duty Executive until January 30, 2012.**

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## Clément, François

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**From:** CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières  
**Sent:** August 23, 2012 05:19 PM  
**To:** 'Marie-Claire.Lemay@international.gc.ca'  
**Subject:** RE: CM 470 check

Hi Marie-Claire,

Would you mind giving me a call at 613-960-6001?

Thank you,

### Colleen Denison

Border Operations Centre | Le Centre des opérations frontalières  
Border Operations Centre and Major Events Directorate | Direction du Centre des opérations frontalières et des grands événements  
Canada Border Services Agency | Agence des services frontaliers du Canada  
Ottawa ON K1A 0L8  
[Colleen.Denison@cbsa-asfc.gc.ca](mailto:Colleen.Denison@cbsa-asfc.gc.ca)  
Telephone | Téléphone 613-960-6001  
Facsimile | Télécopieur 613-954-8966  
Teletypewriter | Téléimprimeur 1-866-335-3237  
Government of Canada | Gouvernement du Canada

Protection / Service / Integrity | Protection / Service / Intégrité

**From:** Marie-Claire.Lemay@international.gc.ca [mailto:Marie-Claire.Lemay@international.gc.ca]  
**Sent:** August 23, 2012 5:16 PM  
**To:** CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières  
**Subject:** Fw: CM 470 check

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**From:** m-c lemay [mailto:mccashew@yahoo.com]  
**Sent:** Thursday, August 23, 2012 05:15 PM  
**To:** Lemay, Marie-Claire -MIAMI -IM  
**Subject:** CM 470 check

Good afternoon BOC,

Could you please check the following passengers in GCMS/FOSS, NCIC, CPIC and Interpol lost and stolen. For European passport holders, please provide ICES passage history in past years, if any. Flight leaves in less than 2 hours.

Thanks,

Marie-Claire Lemay  
LO-MIAMI

## Clément, François

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**From:** CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières  
**Sent:** March 14, 2012 03:08 AM  
**To:** Don.Murray@international.gc.ca; CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières  
**Subject:** RE: Improperly documented arrival at Perth Airport 13MAR2012 [SEC=IN-CONFIDENCE:CLIENT]  
**Categories:** sgk123

Hello Mr. Murray,

Both names were negative in ICES traveler history going back to 2000.

Regards,

**Noah Watson**

Senior Program Officer - Border Operations Centre

Agent de programme principal - Centre des opérations frontalières

Canada Border Services Agency | Agence des services frontaliers du Canada

Border Operations Centre and Major Events Directorate | Direction du centre des opérations frontalières et grands événements

Ottawa ON K1A 0L8

[noah.watson@cbsa-asfc.gc.ca](mailto:noah.watson@cbsa-asfc.gc.ca)

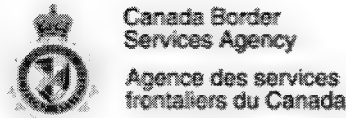
(613) 960-6001 | facsimile/fax (613) 948-4848

Government of Canada | Gouvernement du Canada

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**From:** Don.Murray@international.gc.ca [mailto:Don.Murray@international.gc.ca]  
**Sent:** March 14, 2012 2:52 AM  
**To:** CBSA-ASFC, Border Operations Centre \_Centre des Opérations Frontalières  
**Subject:** Fw: Improperly documented arrival at Perth Airport 13MAR2012 [SEC=IN-CONFIDENCE:CLIENT]

Hello BOC,

Can you please run the name listed below through ICES Traveller History and FOSS to see if we have anything on the subject.

Thanks

Don Murray  
CBSA Liaison Officer  
Canberra

---

**From:**  
**To:** Murray, Don -CNBRA -IM  
**Cc:** colin.hutchinson@immi.gov.au <colin.hutchinson@immi.gov.au>  
**Sent:** Wed Mar 14 14:18:27 2012  
**Subject:** Improperly documented arrival at Perth Airport 13MAR2012 [SEC=IN-CONFIDENCE:CLIENT]

Hi Don,

Kind regards,

Rosie

A/g Border Intelligence Officer, WA  
Border Intelligence and War Crimes Section  
Immigration Intelligence Branch  
Risk, Fraud and Integrity Division  
Department of Immigration and Citizenship  
Tel:  
Mob  
Fax

-----  
Important Notice: If you have received this email by mistake, please advise the sender and delete the message and attachments immediately. This email, including attachments, may contain confidential, sensitive, legally privileged and/or copyright information. Any review, retransmission, dissemination or other use of this information by persons or entities other than the intended recipient is prohibited. DIAC respects your privacy and has obligations under the Privacy Act 1988. The official departmental privacy policy can be viewed on the department's website at [www.immi.gov.au](http://www.immi.gov.au). See: <http://www.immi.gov.au/functional/privacy.htm>  
  
-----

## Clément, François

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**From:** CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières  
**Sent:** April 18, 2012 04:23 PM  
**To:** 'Dareck.White@international.gc.ca'  
**Cc:** CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières  
**Subject:** RE: request for travel histories for following people

**Categories:** MXH776

Hi Dareck,

Travel history dating from 2000-01-01:

Subject 1 - 9/24/2007 @ Trudeau Airport  
Subject 2 - 10/23/2006 @ Trudeau Airport

Regards,  
Marissa Hickley  
BOC

---

**From:** Dareck.White@international.gc.ca [mailto:Dareck.White@international.gc.ca]  
**Sent:** April 18, 2012 4:18 PM  
**To:** CBSA-ASFC, Border Operations Centre \_Centre des Opérations Frontalières  
**Subject:** request for travel histories for following people

Hello,  
Would you be able to provide all entries to Canada for as far back as possible please?

Thank you,  
Dareck

### Dareck White

First Secretary | Premier secrétaire  
Liaison Officer | Agent de Liaison  
Canada Border Services Agency | Agence des services frontaliers du Canada  
Tel/Tél (57 1) 657-9970 Mitnet 316-3470  
Cel/Mob Mitnet 316-3470  
Fax/Téléc (57-1) 657-9914 Mitnet 316-3914  
Carrera 7 No. 114 - 33 Piso 13 Bogota, Colombia  
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## Clément, François

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**From:** CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières  
**Sent:** June 24, 2012 05:53 PM  
**To:** 'Marie-Claire.Lemay@international.gc.ca'  
**Subject:** RE: Verificacion de pax con destino toronto 470

Hi Marie-Claire,

The BOC ran the requested data base checks for the subjects and their passports. The results were negative.

There were negative results on travel history on subjects and their passports.

The BOC ran subjects in FOSS with blank CIT and COB but the results were negative.

Regards,

Sarila McCormack  
facsimile/télécopier 613-948-4848  
Mitnet: 613-960-6003  
Sarila.Harrypersad@cbsa-asfc.gc.ca  
Border Operations Centre | Centre des opérations frontalières  
Border Operations Centre and Major Events Directorate | Direction du Centre des opérations frontalières et des grands événements

Canada Border Services Agency | Agence des services frontaliers du Canada  
Ottawa ON K1A 0L8  
Teletypewriter | Télécopieur 1-866-335-3237  
Government of Canada | Gouvernement du Canada  
Protection / Service / Integrity | Protection / Service / Intégrité

-----Original Message-----

From: Marie-Claire.Lemay@international.gc.ca [mailto:Marie-Claire.Lemay@international.gc.ca]  
Sent: June 24, 2012 05:28 PM  
To: CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières  
Subject: Fw: Verificacion de pax con destino toronto 470

----- Original Message -----

From: m-c lemay [mailto:mccashew@yahoo.com]  
Sent: Sunday, June 24, 2012 05:27 PM  
To: Lemay, Marie-Claire -MIAMI -IM  
Subject: Verificacion de pax con destino toronto 470

Good day BOC,

Could you please check the following passengers in FOSS/GCMS, NCIC, CPIC, ICES (any past passage history?) and Interpol lost & stolen. If held or hold any immigration status, please provide details. Also, please check the pax with

Thank you,

Marie-Claire Lemay  
LO-MIAMI

## Clément, François

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**From:** CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières  
**Sent:** October 22, 2012 03:35 PM  
**To:** CBSA-ASFC\_Border Operations Centre-Centre des Opérations Frontalières; Sabourin, Pierre (CBSA-ASFC); Blanchard, NathalieX; Christiansen, Calvin; Vinette, Denis R.; Vigneault, David - CBSA; Bedard, Raymond; MacKillop, Ken; Reza, Arianne; Lutfallah, Jennifer; Bolduc, Martin; Porrior, Paul; Kramer, Susan; Askari, Saam; Imrie, Megan; CBSA-ASFC\_Issues\_Management-Gestion\_des\_questions; Cibula, Colette; Jarvis, Tracy; Cléroux, Julie; CBSA-ASFC\_BOC-WRC\_Supervisors-Superviseurs\_COF-CCM  
**Cc:** Vragovic, Goran  
**Subject:** Update 5 - Removal of a CBSA Most Wanted --

### Significant Event – D1002088

LIMITED DISTRIBUTION: REMOVAL UPDATE

#### Border Operations Centre (BOC)

#### Le Centre des opérations frontalières (COF)

**Update5** – The BOC received notification at 1521 EDT that the subject was handed over to Colombian Authorities without incident.

**Update 4** – The BOC received notification at 1355 EDT that they have arrived in Bogota, Colombia without incident.

**Update 3** – The BOC received notification at 0819 EDT the Aircraft was taking off – no issues to report.

**Update 2** – The BOC has received notification at 0735 EDT that [redacted] and Enforcement escort officers boarded aircraft. There are no issues to report

**Update 1** – The BOC has received notification at 0520 EDT that [redacted] has arrived at Pearson International Airport with escort officers; no issues to report.

**Synopsis** - On October 16, 2012, CBSA officers attached to the Immigration Task Force (ITF) in the GTA Region, in conjunction with the Integrated Border Enforcement Team (IBET) from Niagara Falls, apprehended [redacted] in the Toronto area. The subject's photo and information was posted on the CBSA website as "Wanted by the CBSA".

**Source** – Ian Fawcett, Inland Enforcement Supervisor, GTA Region

This notification was provided on behalf of Duty Executive Calvin Christiansen.

**This information is classified Protected A. Only for distribution internal to CBSA. If you have any questions or follow up requests for detailed information, please contact the Border Operations Centre at 613-960-6001.**

BOC Officer  
Andre Kabunda

BOC Supervisor  
Paul LeBlanc